



FOREST HOMECARE

The Care Quality Commission carries out regular inspections under section 60 of the Health and Social Act 2008 which is part of their regulatory functions, this inspection is to check whether Forest Homecare meets the legal requirements and regulations associated with the Health and Social Act 2008 and to look at the quality of the service we provide, they provide a rating for our service under the Care Act 2014.

We were inspected at our Head Office in Sible Hedingham on the 20th and 21st December 2016, the CQC inspectors visited and received feedback from our service users and family members and they stated that our staff were continually spoken highly of and commended on the care they provided. We were described as promoting independence and empowering people wherever possible.

The inspectors also wrote in the report that people spoke positively about the quality of service we provide with all staff being polite, reliable, caring and professional in their approach to work. We were also commended as we will always try and go the extra mile to ensure our service user's needs are met and we would go above and beyond the service expected.

For our full report please see the link below:

http://www.cqc.org.uk/sites/default/files/new_reports/INS2-2672884636.pdf

THE HEART OF PROFESSIONAL CARING

Agency No. E810

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